



RESPONSE UNDER 37 C.F.R. § 1.116  
EXPEDITED PROCEDURE  
EXAMINING GROUP 2100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

First Named  
Inventor : Brent Magouirk

Appln. No.: 10/052,575

Filed : January 18, 2002

For : CUSTOMER MANAGEMENT SYSTEM  
FOR AUTOMOTIVE SALES  
INDUSTRY

Docket No.: S77.12-0001

Group Art Unit: 2167

Examiner: Cheryl  
Renea Lewis

**AMENDMENT AFTER FINAL**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

I HEREBY CERTIFY THAT THIS PAPER IS BEING  
SENT BY U.S. MAIL, FIRST CLASS, TO THE  
COMMISSIONER FOR PATENTS, P.O. BOX 1450,  
ALEXANDRIA, VA 22313-1450, THIS

14<sup>th</sup> DAY OF March, 2005  
Christopher I. Hake  
PATENT ATTORNEY

Sir:

This is in response to the Final Office Action mailed on  
January 12, 2005. Please amend the above-identified application  
as follows.

03/17/2005 MAHMED1 00000092 10052575

02 FC:2202

25.00 OP